

# Mediated Support Tool (MST)

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## 1. Datasheet

Solution data	
Name	Mediated Support Tool (MST)
Result type	Tool
Description/functionality	<p>The Mediated Support Tool (MST) is a web (middleware) solution that supports the enterprises to collaborate into an interoperability project.</p> <p>The support is provided in terms of a collaboration tool for mediated collaborations.</p> <p>The architecture is designed around the concept of the Moderator or Mediator. This type of collaboration is based on a central module that manages the interactions between experts and the project mediator, tracking the involved actions, in the process of convergence towards agreed interfaces and protocols.</p>
Benefits to interoperability	<ul style="list-style-type: none"> <li>• The support tool contains a module for document handling and a module for recording all executed transactions, dealing with associated repositories.</li> <li>• The tool is a web-based one, with instant messaging, session and document handling facilities for sharing documents in interactive sessions.</li> <li>• Experts contribute to the solution of the problem, so the module supports the supply of documents and textual support information associated to the generated solution</li> </ul>
Supported models/methodologies	-
Supported input interfaces	-
Supported output interfaces	-
Validation/demonstration	-
Standards compliance	Use of web service standards (XML, WSDL)
Availability	-
License	-
Status	Prototype
Requirements/dependencies	No dependencies. Installation requirements:

	Java 2 and .NET Framework.
Web references	-
<b>ATHENA metadata</b>	
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Contributors	TXT e-solutions
Provided by project/activity	<ul style="list-style-type: none"><li>A4 – Interoperability Framework and Services for Networked Enterprises</li></ul>
Deliverables representing result	-
Contribution to key result	<ul style="list-style-type: none"><li>8. Interoperability Infrastructure</li></ul>
Used in pilot	-
Deliverable providing evaluation	-